

GTÜ Prüfmittelservices GmbH

Data protection information for customers in accordance with Art. 13 GDPR and Art. 14 GDPR

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1. Data protection officer

The controller under data protection law is GTÜ Prüfmittelservice GmbH, Vor dem Lauch 25, 70567 Stuttgart (hereinafter also referred to as "we" or "GTÜ-PMS").

Contact details of the data protection officer

You can reach our data protection officer at the e-mail address: datenschutz@gtue.de

We would like to point out that when using this e-mail address, the content will not be taken note of exclusively by our data protection officer. If you would like to exchange confidential information, we therefore ask you to contact us directly via this e-mail address without a more detailed description of the facts.

2. Purposes of data processing, type of data and legal basis /legitimate interests

We collect and process your personal data as a customer, which we receive on your behalf, for the purpose of carrying out the activity you have commissioned from time to time.

GTÜ Prüfmittelservice GmbH is an innovative service provider in the field of measurement and calibration technology. The subsidiary of GTÜ specialises in the testing, calibration and maintenance of measurement technology, including unit testing in motor vehicle workshops and car dealerships. With its mobile test equipment, the test equipment service also offers individual test processes together with sophisticated test standards, which are completely tailored to the needs of the automotive industry.

We perform this activity as a DAkkS accredited calibration laboratory.

a. Contact by e-mail/fax/telephone

You have the option of contacting us by e-mail, fax or telephone. Your personal data transmitted by e-mail, fax or telephone will be stored by us. The data will not be passed on to third parties. The data will be processed exclusively for the purpose of processing your contact. The legal basis for the processing of your personal data is Art. 6 para. 1 sentence 1 lit. f GDPR. The data will be stored until it is no longer necessary to achieve the purpose of the conversation with you and the purpose of your contact has been comprehensively clarified.

If your e-mail, fax or telephone call is aimed at concluding a contract with us, the additional legal basis for the processing of your personal data is Art. 6 para. 1 sentence 1 lit. b GDPR. This data will be stored for as long as it is necessary for the performance of the contract.

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In addition, we only store your data in order to comply with contractual or legal obligations (e.g. tax obligations).

If you make use of this option, we will process the data collected in contact by e-mail/fax/telephone:

- + Email address (to contact you)
- + Name and address
- + Company
- + Your message

b. Offerings

We collect and process your personal data, which we receive as part of your request, for the purpose of carrying out the quotation process. The legal basis for this data processing is Art. 6 para. 1 sentence 1 lit. b GDPR (contractual relationship).

Furthermore, we regularly check your creditworthiness when concluding contracts and in certain cases where there is a legitimate interest. To this end, we work together with Creditreform Stuttgart Strahler KG, Theodor-Heuss-Str. 2, 70174 Stuttgart, from which we receive the necessary data. For this purpose, we transmit your name and contact details to Creditreform. Further information on data processing at Creditreform can be found in the detailed information sheet "Creditreform information pursuant to Art. 14 EU GDPR under www.creditreform-ORT.de/EU-DSGVO.

We process the following categories of personal data:

- + Name and address of the customer
- + Email address
- + Phone number
- + Location & Specification of Test Equipment/Measurement Technology
- + Inventory Indicator

c. Commissioning

We collect and process your personal data, which we receive in the context of your commission, for the purpose of carrying out the activities commissioned by you in each case as well as their documentation and billing.

We process the following categories of personal data:

- + Name and address of the customer
- + Email address
- + Telephone number
- + Location & Specification Test Equipment / Measurement Technology
- + Inventory Identifiers

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d. Reminder of upcoming test equipment due dates

GTÜ Prüfmittelservice GmbH voluntarily reminds the client of upcoming Test equipment due dates, provided that you have consented to this. The service is non-binding and does not create any obligation for deadline monitoring by GTÜ PMS. The responsibility for timely inspections lies exclusively with the client. Data processing is based on consent in accordance with Art. 6 (1) (a) GDPR. These can be revoked at any time with effect for the future. The revocation is to be addressed to: GTÜ Prüfmittelservice GmbH, Vor dem Lauch 25, 70567 Stuttgart or by e-mail to: pms@gtue.de

In doing so, we process the following categories of personal data:

- + Email address
- + Date of next exam

3. Recipient categories Recipients of your data are:

1. the GTÜ PMS test equipment officer commissioned to carry out the activity
2. the GTÜ PMS partner company or subcontractor for third-party services
3. the competent supervisory authorities
4. Credit Bureaus
5. Other recipients, insofar as we are legally obliged to do so
6. Suppliers / contractors with whom we have entered into data processing agreements in accordance with the GDPR

As a matter of principle, your data will not be transferred to a third country outside the EU/EEA. However, it cannot be ruled out that data may be transferred to a third country on the basis of legal regulations or requirements.

4. Storage period

We are subject to various statutory retention obligations and periods with regard to your data, for example from statutory, tax and commercial law deadlines. Due to this, the data can be stored for up to 10 years.

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5. Your rights

When we process your personal data, you are a "data subject" within the meaning of the GDPR. If the legal requirements are met, you are entitled to the following rights: **right to information**, right to **rectification**, right to **restriction** of processing, right to **erasure**, right to **information** and right to **data portability**. In addition, you have a **right of objection**, a **right of withdrawal** and the right to complain to the **supervisory authority**.

Below are some details about each of the rights:

a. Right

You have the right to request confirmation from us as to whether we are processing your personal data. If we process your personal data, you have the right to receive information about the processed data, processing purposes, categories of personal data, recipients or categories of recipients and, if applicable, the storage period.

b. Right to rectification

You have the right to rectify and/or complete the personal data we hold about you if that personal data is inaccurate

or are incomplete. We will make the correction or completion without undue delay.

c. Right to restriction of processing

Under certain conditions, you have the right to ask us to restrict the processing of your personal data. An example of this is that you contest the accuracy of your personal data and we need to verify its accuracy for a certain period of time. For the duration of the audit, your personal data will only be processed to a limited extent. Another example of the restriction is that while we no longer need your personal data, you need it for litigation.

d. Right to erasure

In certain situations, you have the right to request that we delete your personal data without undue delay. This is the case, for example, if we no longer need your personal data for the purposes for which we collected the personal data or if we use your personal data

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unlawfully processed. Another example would be that we process your personal data on the basis of your consent, you withdraw your consent and we do not process the personal data on any other legal basis. However, your right to erasure does not always exist. For example, we may process your personal data in order to comply with a legal obligation or because we need it for a legal dispute.

e. Right to information

If you have exercised your right to rectification, erasure or restriction against us, we are obliged to notify all recipients to whom we have disclosed your personal data of the correction, erasure or restriction of the processing of your personal data, unless this proves impossible or involves disproportionate effort.

f. Right to data portability

You have the right, under certain conditions, to receive the personal data that you have provided to us in a structured, commonly used and machine-readable format and the right to have this personal data transmitted to another controller. This is the case where we process the personal data either on the basis of your consent or on the basis of a contract with you and where we process the personal data by automated means.

You have the right to request that we transmit your personal data directly to another controller, insofar as this is technically feasible and does not impair the freedoms and rights of other persons.

This right to data portability does not apply if the processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in us.

g. Withdrawal

You can revoke your consent to us at any time with effect for the future. A withdrawal of consent does not affect the lawfulness of the data processing carried out on the basis of the consent up to the revocation.

You can send a revocation to datenschutz@gtue.de, for example, by e-mail.

h. Right to lodge a complaint with a supervisory authority

You have the right to lodge a complaint with a data protection supervisory authority, without prejudice to any other administrative or judicial remedy. In particular, you can assert your right to lodge a complaint in the Member State of your place of residence, your place of work or the place of the alleged infringement if you do not comply with the belief that the processing of your personal data violates the GDPR.

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An overview of the respective state data protection commissioners of the federal states and their contact details can be found on the website of the Federal Commissioner for Data Protection and Freedom of Information (www.bfdi.bund.de).

6. Up-to-dateness and modification of this data protection policy

As of: October 2025

Version: 2.2

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Right to object according to Art. 21 GDPR

You have the right to object at any time to the processing of your personal data based on Art. 6 para. 1 sentence lit. f GDPR for reasons arising from your particular situation. We will no longer process your personal data after an objection, unless we can demonstrate compelling legitimate grounds for the processing that outweigh your interests, rights and freedoms, or the processing serves to assert, exercise or defend legal claims.

You can send an objection to datenschutz@gtue.de, for example, by e-mail.